



STEERING SYSTEM POSITION STATEMENT

SUBJECT: Steering System Inspection After a Collision

OVERVIEW: This bulletin documents the FCA US LLC position regarding conditions under which replacement or repair of steering system components are required.

MODELS: All (All) All FCA Group Vehicles

NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA, APAC, EMEA and LATAM.

DISCUSSION:

Steering Column - If the vehicle is involved in a collision where the airbag has been deployed or the steering wheel is visibly deformed, then steering column replacement is required. Internal component damage from such an event may not be visible; however, steering column replacement is required.

Steering Rack/Gear - If the vehicle is involved in a collision and visible damage or deformation is identified on the steering rack/gear, the repair facility must check for the conditions listed below before returning the vehicle to the customer. If one or more conditions from the list below are confirmed to be present, follow the Steering System Diagnosis & Testing instruction in FCA's published Service Information to correct the condition. Note: Correction of the conditions below may not require rack/gear replacement.

- Steering wheel is off center
- Vehicle pulls left or right
- Perceived column/steering wheel free play
- Steering wheel has fore and aft looseness
- Perceived dash, vehicle, steering wheel vibration by driver
- Difficult steering in either or both directions
- Steering catches/sticks
- Steering wheel does not return to center position
- Excessive road feedback
- Noise or vibration such as a rattle, excessive clunk, popping, squeaking/rubbing, scrubbing/knocking

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